

Welcome to your new billing statement.

1 Account Number & Payment Due Date
This is your 13-digit account number and the date your payment is due.

2 Account Pin
You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

3 Contact Us
Flexible options to help you reach us.


4 Summary
Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

5 Messaging Center
Important account information or news from Wave.

6 Payment Coupon & Balance Due
Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

7 Payment, Charges & Usage Detail
These sections detail your payments received during the last statement period, currently monthly charges, and any usage charges.

8 Taxes, Surcharges & Fees
Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.



Service Location:
123 Main Street
PO Box 123
Anytown, USA 12345-6789
Account PIN: 123456

Reach Wave
Telephone: 1-866-928-3123
www.wavehome.com
Visit: 406 McClain Street Silverton, OR 97381

PREVIOUS CHARGES

Previous Bill Amount	100.00
Payments Received	-100.00 CR
Balance Forward	0.00


CURRENT CHARGES

Bundled	105.85
High Speed Internet	15.00
Cable TV	48.00
Taxes, Surcharges & Fees	27.43
Total Current Charges	196.15

Total Amount Due: \$196.15

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.

Connect With Us On Social Media



Please detach and return below portion with your payment

REMITTANCE SECTION

Account Number: 8201-0123456-01
Billing Date: 08/25/2019
Due Date: 09/20/2019
Total Amount Due: \$196.15
Amount Enclosed: \$

Please put your account number on your check and make payable to: Wave We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are only accepted at a Local Office, a payment center near you or at any Western Union location.

ADDRESS SERVICE REQUESTED

WAVE
406 McClain Street
Silverton, OR 97381

WAVE
406 McCLAIN STREET
SILVERTON, OR 97381


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Customer Name: Bill Sample
Statement Date: 05/25/2019
Account Number: 8201-0123456-01
Payment Due Date: 09/20/2019

IMPORTANT MESSAGES


Our customer pledge is simple

At Wave, when we say we're here for you, we mean it. We've made a pledge to our customers to put them first in everything we do. We are dedicated to going the extra mile and we'll resolve your issue with a smile. This is how we ensure our customers have a great experience — every time. Reliability and responsiveness from a local, West Coast-based company.



- 24/7 US-based customer service
- 30-day money-back guarantee
- Easy to understand bills
- 2-hour service windows 7 days a week
- No mandatory contracts
- On-time guarantee

We'll make every effort to resolve your issue the first time.



PAYMENTS

The payments listed were received prior to that statement date at the top of the page. All payments received after this date will appear on your next statement.

Date	Description	Amount
08/29	Payment Received - Thank You!	-100.00 CR
		-\$100.00 CR

BUNDLED

This section displays the monthly charges and services included in your bundle.

Date	Description	Amount
08/29-09/28	Local Broadcast Cable TV	25.95
08/29-09/28	High Speed 250	69.95
08/29-09/28	Local Phone	9.95
		\$105.85

HIGH SPEED INTERNET

This section contains monthly data services/charges that are not part of a bundle.

Date	Description	Amount
08/29-09/28	Modem with standard WiFi includes Wireless Networking	15.00
		\$15.00

CABLE TV

This section contains monthly cable services/charges that are not part of a bundle.

Date	Description	Qty	Amount
08/29-09/28	Local TV Stations Fee	1	12.00
	Starz	1	17.00
	Showtime/TMC	1	19.00
			\$48.00

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Customer Name: Bill Sample
Statement Date: 05/25/2019
Account Number: 8201-0123456-01
Payment Due Date: 09/20/2019

USAGE

312-555-1212

Type	Min	Amount
Local	19.0	0.00

TAXES, SURCHARGES & FEES

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website www.wavehome.com.

Description	Amount
Internet	2.08
Cable	0.09
Sales Tax	5.03
CATV System Regulatory Fee	0.05
Franchise Fee	8.21
Sales Tax	0.90
Municipal PEG Access Fee	0.32
Telephone	0.28
911 Service Fee	0.02
Federal USF Charge	0.28
Gross Receipts Assessment	0.28
USF Charge	0.06
911 Equalization Surcharge	1.15
Municipal Charge	0.54
Sales Tax	0.88
Subscriber Line Charge	6.50
USF Charge	0.21
Sales Tax	0.83
	\$27.43

Terms and conditions of service including customer rights are available at www.wavehome.com/agreement.

Términos y condiciones del servicio, incluyendo los derechos de los clientes están disponibles en www.wavehome.com/agreement.

NOTICE TO CUSTOMER - By (1) submitting your check for payment, and (2) choosing not to exercise your right to OPT-OUT, you are authorizing Wave, or its agent, upon receipt of your check, to convert the check to an electronic payment item or draft and to submit it for payment as an ACH debit entry or draft to your account in accordance with the same terms and conditions as your check. You may choose to OPT-OUT by mailing your payment to the remit address on your payment coupon.

AVISO A NUESTROS CLIENTES - Al (1) presentar su cheque para pago, y al (2) elegir no ejercer su derecho de NO PARTICIPAR, descrito abajo, usted autoriza a Wave o a su agente, al recibir su cheque, a convertir su cheque en un pago electrónico (talón bancario y remitiendo para pago como una entrada de débito bancario ("ACH débito") o retiro en su cuenta de acuerdo con las mismas condiciones y términos de su cheque. Usted puede elegir NO PARTICIPAR enviando su pago a la dirección de remitente en su cupón de pago.

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Wave for details.